



TERMS AND CONDITIONS

BOOKING FEES

To secure my services for your date, I ask for a £30 non-refundable booking fee to be paid after your initial enquiry and quotation, which can be paid in cash or bank transfer. Please note I do not reserve dates without deposits so if no payment is received, your date will be available for booking by other clients. The deposit is non-refundable once paid under any circumstances unless otherwise agreed by SJM Beauty.

AMMENDMENTS TO THE BOOKING

Amendments to the booking can be made free of charge up to 6 months prior to the date of booking however within the 6-month period any cancellations or amendments made to the booking will be chargeable at the full original quoted price and added to your final invoice.

BOOKING REQUIREMENTS

A minimum amount of 3 adults is applicable to each booking for make-up (this must include the bride), smaller parties will be accepted however they must pay the additional cost to take the booking up to the minimum of 3 adults in the form of a surcharge. Sundays and bank holidays will incur an additional charge of £100. Maximum adults for a booking is 5 – anything above this an additional make-up artist will be required at a charge of £50.

TRAVEL CHARGES

A travel fee will be charged for all locations outside of a 5-mile travel radius each way of TF4 2GS, the amount charged is currently 50p per mile.

All costs for travel to an event either within the UK or Destination are to be paid by client. Costs may include, but not limited to airfare, hotel, transportation, luggage costs and parking.

BOOKINGS

To secure a date for special occasions, photo-shoots or weddings, a non-refundable deposit of £30 will be required at the time of booking. By being aware of this document and paying your deposit you are agreeing to adhere to the terms and conditions for the booking. Please be advised, dates and scheduled makeup times will only be reserved where terms and conditions have been acknowledged and the deposit has been received. If you decide to move your date into a new year an admin charge of £10 will apply to the booking and your prices will go up to match the prices for that year, your deposit can be transferable as long as your new date is available, in the case your new date is not available the deposit will be non-refundable.

BOOKING TIMES

A start and end time will be agreed by the client and SJM Beauty. Each makeup will require a certain length of time to be finished, the usual timeframe is approximately 45 mins to 75 mins per person. Any bookings which require the make-up artist to attend before 7am will incur a surcharge of £50 alternatively you will require the services of an additional make-up artist. Any additional makeup needs outside of the agreed booking will only be performed at the discretion of the makeup artist. All persons involved in the makeup booking need to be available at the scheduled time of said booking as prior agreed in order to not break the contract. All makeup for more than one person must be at the same location and consecutive times (no gaps in between unless prior agreed with SJM Beauty).

SATISFACTION GUARANTEED

Makeup will be completed to client's satisfaction but is not to exceed allotted time agreed upon. Ample time is given for each makeup upon booking. Acceptance of completed makeup application by client is acknowledgement by client that the makeup is done to his/her satisfaction.



TRIAL MAKE-UP

Trial makeup appointments are available for all wedding services and it is down to the client to contact SJM Beauty to book this in around 6-8 weeks before the event date, the trial make-up appointments are limited to two hours only. Please get in touch at least 72 hours in advance to reschedule a trial should you not be able to attend, otherwise it will be counted as a missed appointment and added to the final balance. Wedding trials are to take place from Monday – Friday between the hours of 9:30am – 2pm. Client must be able to travel to SJM Beauty location for the Trial. The client will be advised as per after care to make-up during the trial and for the booking, these are to be adhered to by the client. The client will accept responsibility and aftercare. Weather patterns are outside of the parameters of SJM Beauty control therefore the clients take full responsibility to maintain after care to their make-up. The cost of the trial must be paid at the trial either via bank transfer or cash, this will then be deducted from your final balance.

CANCELLATION POLICY

SJM Beauty reserves the right to terminate this contract for any noncompliance of terms, contract will become void and all monies given are non-refundable. In the instance the client chooses to cancel the booking and is within the 6-month period the booking is chargeable in full, outside of the 6-month period the deposit will not be refunded or transferred. If SJM Beauty can no longer perform services for any reason, they will provide a recommendation for a replacement hair or makeup artist, it is at the client's discretion whether they go ahead with the replacement makeup artist. Client agrees that the refund of 100% of the deposit in the instance where SJM Beauty must cancel is the only liability to SJM Beauty and all its owners, employees, and agents.

SERVICE LOCATION AND REQUIREMENTS

Location of service for the day-of-event will be at the discretion of the client, but there are certain requirements the makeup artist needs to complete the makeup. A set up table/work area needs to be made available for the makeup artist at said location. Ample lighting, whether by means of natural light or by lamps, is necessary for services to be performed properly. A high



chair, bar stool or something similar is requested for the make-up artist but not necessary (please let SJM Beauty know if a chair cannot be provided). SJM Beauty will not be held liable for any injuries that should arise while on location.

LIABILITY

All brushes, tools and makeup products are kept sanitary and are sanitized between every makeup application. Any skin conditions should be reported by the client to the makeup artist prior to the booking and, if need be, a sample test of makeup may be performed on the skin to test reaction. Client(s) agree to release the makeup artist, SJM Beauty from liability for any skin complications due to allergic reactions.

PAYMENT

The final balance is due on the day of the event – no exceptions! A final invoice will be sent out no later than 7 days prior to the wedding. The person(s) responsible for the entire balance of payment is the person(s) who has agreed to the terms and conditions and paid the deposit. Acceptable forms of payment are bank transfer, cash in hand and PayPal.

COVID-19

In the case that the client requests to move their wedding date because it is not legally allowed to take place due to a national lockdown then SJM Beauty will try to accommodate a new date free of charge if available however If SJM Beauty is not available on the new requested date, a recommendation for a make-up artist will be made along with a full refund of deposit and any additional monies paid. Please note if you are moving the date into a new year then the booking will take on the prices relatable to that year.

If the client requests to move their wedding date and there is no national lockdown in place and weddings are permitted to go ahead legally even with restrictions in place then SJM Beauty will try to accommodate a new



date if available with ad admin charge of £10 (again if in a new year a price increase will occur) however if not available the deposit and any monies already paid will not be refundable. Please note if the original date is within 6 months of the date you request to postpone and SJM Beauty cannot accommodate a new date the cancellation charge will apply.

If the client must self-isolate due to a positive covid test or someone in their household is positive, SJM Beauty will not perform make-up services on the wedding day and any money already paid will not be refundable. If SJM Beauty cannot perform make-up services on the wedding day due to having to self-isolate, any money paid will be refundable and a recommendation for a new make-up artist will be made.

If the client is travelling from a destination outside of the United Kingdom and covid restrictions have been put in place to stop them arriving into the UK and they have to cancel the booking in its entirety then they will not be held liable for any cancellation charges.

PAYMENT DETAILS FOR DEPOSIT

Account number – 00168319

Sort code – 20-26-23

Cash will need to be delivered to 2 bush lane, Lawley Village, TF4 2GS

AGREEMENT

I the client hereby agree and will adhere to the terms and conditions laid out above. I enter willingly into this contract between myself and SJM Beauty.