

Terms & Conditions

Reservations

1. Requirements - A minimum of 3 adults (including the client and/or the bride) is applicable to every booking unless a prior agreement with SJM Beauty is in place. Smaller parties are accepted but are subject to an additional surcharge (POA). Larger parties may require additional qualified Make-Up Artists subject to availability (POA). **Sundays** and **Bank Holidays** are considered premium time and are therefore subject to an additional surcharge (POA).

2. Fees Payable – After sending a quotation SJM Beauty will reserve your date for 3 days. To secure this date the client must pay a deposit of 20% (minimum £50) otherwise the date will be released and available to new clients. On receipt of a deposit an email confirming “date secured” will be sent to the client. When paying a deposit, you are entering into a contractual agreement with SJM Beauty.

All bookings **over £750** will require a second deposit of 20% of the outstanding sum to be paid 3 months prior to the event. A final invoice will be sent 7 days before the event when the outstanding balance is due. Your deposit and subsequent payments should be via Bank Transfer to the following account:

Account Number: 00168319 Sort Code: 20-26-23

3. Amendments - Amendments to a booking can be made at no extra cost before 6 months from the event. Deposits are transferable if your new date is available, however, deposits are non-refundable if it is necessary to cancel a booking due to non-availability. When amending the date, inflationary costs where applicable and a £20 administration fee will apply.

4. Client Cancellation - If a client cancels a booking prior to 6-months from an event, subject to a **14-day** cooling-off period all deposits paid are non-refundable. If a client cancels a contract within a 6-month period leading to an event, all deposits are non-refundable, and any outstanding amounts are payable to SJM Beauty immediately.

5. SJM Beauty Cancellation – SJM Beauty reserves the right to terminate a contract should a client choose not to conform to these Terms & Conditions, and any fees paid will be non-refundable. If SJM Beauty cannot meet its obligations in accordance with these Terms & Conditions, then 100% of all fees paid will be returned to the client.

6. Travel – Travel within a 5-mile radius of post code (TF4) is free. Outside this radius a charge of £0.60 per mile is applied. Additional travel costs incurred within the UK or overseas are to be paid in full at the time of booking unless alternative arrangements are made with the client and SJM Beauty. Examples of additional travel costs are, but not limited to, airfare, transfers, transport, Hotel accommodation, luggage, and car parking.

Make-up Application

7. Trial – It is essential that clients attend a maximum of 2-hour trial session around 6-8 weeks before the event. It is the responsibility of the client to contact SJM Beauty to make a trial appointment. Trials will take place Monday-Friday between 9:30am – 2pm on SJM Beauty’s premises (post code TF4). If you require to reschedule a trial session, you must give 72hrs notice otherwise it will be counted as a missed appointment and the fee will be payable with your final balance.

The cost of the trial must be settled in full on arrival at the premises of SJM Beauty and the cost of the trial will be deducted from your final balance.

During your trial session you will be advised on the aftercare needed for your make-up. Following this advice, the client must always accept responsibility for aftercare once leaving the SJM Beauty premises.

8. Event Requirements – The location of the event is at the discretion of the client, however, SJM Beauty will require the following items to be in place when applying make-up to the client(s) on location:

- a) A table and workspace.
- b) Ample natural light or sufficient artificial lighting.
- c) A chair/bar stool or similar (to be discussed prior with SJM Beauty).

Legal

9. SJM Beauty Equipment & Liability – All equipment and products used by SJM Beauty are cleaned and sanitized after every use. Any client with a skin condition must inform SJM Beauty at the earliest opportunity, preferably at the time of booking. This will allow for a sample test to be performed on the skin to test for any reaction. In the event a client suffers an allergic reaction and/or skin complications and SJM Beauty is unable to meet its contractual requirements, the client agrees to release SJM Beauty from the contract in full. SJM Beauty cannot be held responsible for any injuries that might arise while on location.

Contract Agreement – I the client hereby agrees to all terms and conditions laid down above. I enter willingly into this agreement between myself and SJM Beauty.

Signatures

Client(s) Name

Signature:

For SJM Beauty

Signature: