

Terms & Conditions

Reservations

1. Client Requirements - A minimum of 3 adults (including the client and/or the bride) is applicable to every booking. Smaller parties are accepted but are subject to an additional surcharge (POA). Larger parties may require additional qualified Make-Up -Artists which could be subject to availability (POA). **Sundays** and **Bank Holidays** are considered premium time and are therefore subject to an additional surcharge (POA).

2. Client Fees - on acceptance of your quotation SJM Beauty will make a provisional booking which will be held for a maximum of 3 days. To secure this booking the client must pay a non-refundable deposit of 20% (minimum £50) within 3 days. If a deposit is not received within 3 days your date will be released and it will become available to new clients. On receipt of a client's deposit an email confirming "date secured" will be sent. By paying a deposit you are entering into a contractual agreement with SJM Beauty, and from this point forward and throughout this document you will be referred to as **'the client'**.

Bookings over £750 will require a second deposit of a further 20% to be paid 3 months before the event.

A final invoice will be sent to the client no later than 7 days prior to the event. The client is then responsible for the entire balance and the final payment which is due on or before the day of the event, with no exceptions.

Your deposit can be paid in cash or by Bank Transfer to the following account:

Account Number: 00168319 Sort Code: 20-26-23

3. Client Amendments - amendments to a client booking can be made at no extra cost before 6 months from your secured date. Within the 6-month period leading to an event any cancellations will be charged at the original quoted price.

In the event a client requests an alternative date in a new calendar year (subject to availability), any inflationary costs set by SJM Beauty will apply to the client's original booking. In addition, an administration fee of £20 will be added to the original quoted price.

Please note that your deposit is transferable if your new date is available, however, your deposit is non-refundable if it is necessary to cancel a booking due to non-availability.

4. SJM Beauty Travel – SJM Beauty travel costs within a 5-mile radius of post code (TF4) are free, however if it is necessary to travel outside this radius a charge of £0.60 per mile is applicable. Any additional travel costs incurred by SJM Beauty within the UK or overseas are to be paid in full at the same time as your deposit unless alternative arrangements are made between the client and SJM Beauty. Examples of additional travel costs are, but not limited to, airfare, transfers, transport, Hotel accommodation, luggage, and car parking.

Make-up Application

5. Client Trial – It is essential that clients attend a maximum 2-hour trial session around 6-8 weeks before the event. It is the responsibility of the client to contact SJM Beauty to make a trial appointment. Trials will take place Monday-Friday between 9:30am – 2pm on SJM Beauty's premises (post code TF4). If you require to reschedule a trial session you must give 72hrs notice otherwise it will be counted as a missed appointment and the fee will be payable with your final balance.

6. Client Fees – The cost of the trial must be settled in full on arrival at the premises of SJM Beauty and the cost of the trial will be deducted from your final balance.

7. Client Requirements – During your trial session you will be advised on the aftercare needed for your make-up. Following this advice, the client must always accept responsibility for aftercare once leaving the SJM Beauty premises.

8. Client Event – The location of the event is at the discretion of the client, however, SJM Beauty will require the following items to be in place when applying make-up to the client(s) on location:

- a) A table and workspace.
- b) Ample natural light or sufficient artificial lighting.
- c) A chair/bar stool or similar (to be discussed prior with SJM Beauty).

SJM Beauty cannot be held responsible for any injuries that might arise while on location.

Legal

9. SJM Beauty Equipment & Liability – All equipment and products used by SJM Beauty are cleaned and sanitized after every use. Any client with a skin condition must inform SJM Beauty at the earliest opportunity, preferably at the time of booking. This will allow for a sample test to be performed on the skin to test for any reaction. In the event a client suffers an allergic reaction and/or skin complications and SJM Beauty is unable to meet its contractual requirements, the client agrees to release SJM Beauty from the contract in full of this point forward.

10. Contract Cancellation – SJM Beauty reserves the right to terminate this contract should the client not conform to any of these terms & conditions and all monies paid to date will be non-refundable.

Should the client choose to cancel the contract outside of the 6-month period prior to the event, then all monies paid to date will be non-refundable. However, if the client cancels the contract within the final 6 months before the event, then full payment to SJM Beauty will be due immediately.

Should SJM Beauty no longer be able to provide a service to the client, an alternative equally qualified make-up artist will be recommended, and it will be at the discretion of the client if they wish to proceed. Should the client choose to proceed with an alternative make-up artist, then 100% of the costs to date will be refunded to the client. Once a deposit is returned, SJM Beauty relinquishes any liability and/or responsibility from this point forward.

11. Contract Agreement – I the client hereby agrees to all terms and conditions laid down above. I enter willingly into this agreement between myself and SJM Beauty.

Signatures

Client(s) Name

Signature:

For SJM Beauty

Signature: